USB-C SATA Dock
Quick Start Guide
INSTRUCTIONS

Step 1 Connect power adapter between dock and an AC outlet
Step 2 Attach a USB cable between the dock and computer
Step 3 Align SATA drive with SATA port inside of the dock
Step 4 Gently press down until SATA drive is firmly seated
Step 5 Toggle dock power switch to “ON” position
Step 6 SATA drive should now be recognized by computer

For more specific instructions, please visit plugable.com/products/usbc-sata-v

TROUBLESHOOTING

Q: Which USB cable is best for me?
A: Use the USB-C to USB-C cable for USB-C ports, or the USB-C to USB-A cable for legacy USB 2.0 and 3.0 ports.

Q: What if my hard drive is not detected automatically?
A: New hard drives must be formatted before use. Hard drives with existing data must use a file system that is compatible with your operating system, and may need to be mounted manually.

Q: What hard drives are supported?
A: SATA I, II, and III drives up to 8TB in size are supported. Larger capacity drives will continue to be supported as they become available on the market.

Q: Why are my transfer speeds less than I expect?
A: Transfer speed is limited by the technology of your computer and hard drives. For example, a computer with USB-C port is capable of theoretical speeds up to 10Gbps, but is still limited to SATA III drive speeds of 6Gbps.

Still have questions? Please visit plugable.com/products/usbc-sata-v